

Conditions Abseiling from the Euromast

In Advance

- Experience is not necessary;
- The minimum age is 16 years;
- Additional times can be booked on the website until Friday 12:00pm prior to the abseil date;

Cancellation Policy

- Reducing or cancelling the reserved time is possible until 12:00pm Monday prior to your descent on www.abseilen.nl. If necessary, you can contact the Euromast for some assistance +31 (0)10 - 4364811. If you do not unsubscribe (or too late) the Euromast will calculate the number of reservations that was known on Monday 12:00pm. If you are absent at the time discussed (no show) then the Euromast will send an invoice;
- If the minimum number of participants is not met, we will cancel the reservations (Friday before the day of the descent at the latest). The minimum number of participants is 30. The cancellation will be done by e-mail;
- With rain and/or wind, the day continues. If the wind is too strong (force 8) the day will be cancelled. In case of thunderstorm we cannot descend at all. If the weather conditions do not permit the descent, we will send an e-mail or call you. Sometimes the weather changes on the day itself. Please call the Euromast to check +31 (0)10 – 4364811;
- In case of unforeseen circumstances, the Euromast reserves the right to adapt the reserved time and discuss this with you by phone.

On the day itself

- At the Euromast are sufficient parking places. You have to pay by registering your licence plate number. Unfortunately there is only one machine, so make sure you're in time. TIP: Download a mobile parking App on your phone to avoid long queues;
- If you are absent at the time of your descent, you will not receive a refund of the entrance fee or any other form of compensation. The descent time will then be cancelled and no replacement or later time is guaranteed. We therefore ask you to check in at the Euromast box office at least 30 minutes before the reserved time. A declaration must be signed here;
- Euromast has pin only and does not accept cash. However, it is not possible to pin on the platform. Your abseil pictures can only be purchased with cash;
- Put on good (clean) shoes, no slippery soles. You 'walk' over the windows of the brasserie. Long hair? Put it in a braid or tail. Descend with empty pockets; we will keep your belongings until you return to the platform;
- No-descenders have to pay the normal entrance fee of the Euromast: € 10,25 adults and € 6,75 children 4-11 years;
- In the Euromast brasserie at 100 meters you can order a drink and bite, if a table is available. If you want to stay for dinner please book in advance. From 18.00 the brasserie can be fully booked.