



# HEIGHT SPECIALISTS

## Conditions Abseiling and the zip line from the Euromast 2016

### In Advance

- Experience is not necessary, guts is;
- The minimum age is 16 years;
- Additional times can be booked on the website until Friday 16:00;

### Cancellation Policy:

- Reducing or cancelling the reserved time is possible until 12:00 Monday prior to your descent on [www.abseilen.nl](http://www.abseilen.nl). If necessary, you can contact the Euromast for some assistance +31 (0)10 - 4364811. If you do not unsubscribe (or too late) the Euromast will calculate the number of reservations that was known on Monday 12:00. If you are absent at the time discussed (no show) then the Euromast will send an invoice;
- The descent will be cancelled if the minimum number of participants is not met. The minimum number of registrations for abseiling is 30 people, for the zip line this is 40 people. If the descent will be cancelled you will be notified on Thursday before the weekend by email;
- Usually rain nor wind will cancel the descent. But in case of dangerous weather conditions you will be called or e-mailed to cancel the descent. Up from 8 Bft abseiling will be cancelled, and the strumming will be up from 6 Bft. In case of lightning there will be no descent. If the weather changes and causes a dangerous situation on the day itself you will be contacted by telephone. In case of doubt on the day itself, please contact the Euromast +31 (0)10-4364811;
- In case of unforeseen circumstances, the Euromast reserves the right to adapt the reserved time and discuss this with you by phone.



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## On the day itself

- At the Euromast, you have to pay for parking. Unfortunately there is only one machine, so make sure you're in time. **TIP:** Download a mobile parking App on your phone to avoid long queues;
- In case you're absent at the reserved time you will not receive a refund of the entrance fee or any other form of compensation. The descent is cancelled and no replacement is guaranteed. We therefore ask you to be at the Euromast, at the reception desk, at least 30 minutes before the reserved time. There you have to sign an indemnification statement;
- Euromast does not accept cash payments; only bank- and creditcard. On the platform, however, there is no payment facility to pay for your abseil or zip line photo's. If you want to buy any photo's, you can only pay cash;
- Please wear good (clean) shoes, no smooth soles. You need to 'walk' on the windows of the restaurant. Long hair? Wear it in a braid or tail;
- Descend with empty pockets; we will keep your belongings until you return to the platform;
- No-descenders have to pay the normal entrance fee of the Euromast: € 9.50 adults and € 6.10 children 4-11 years, or stay downstairs;
- In the Euromast brasserie at 100 meters you can order a drink and bite, if a table is available. If you want to stay for dinner please book in advance. From 18.00 the brasserie can be fully booked.